



29<sup>th</sup> May 2009

Piera Ciresa  
ENRICO CIRESA SRL  
LOC. PIERA, 18  
38038 TESERO (TN)  
ITALY  
E-mail: ciresa@ciresafiemme.it

Dear Piera

**Installation of CIRESA soundboards in our rebuilt pianos**

We are very pleased with the success we have had in installing your soundboards into our rebuilt pianos, the tone is full and rich, and the unique '1066 Pianos Specification' is proving successful in the very dry North American market, appearing to stand up to the extremes in humidity very well.

Thank you for your polite attention and excellent service.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Mark Norman', with a stylized flourish at the end.

Mark Norman  
Partner, 1066 Pianos